

TADLEY MEDICAL PARTNERSHIP PATIENT PARTICIPATION GROUP
Minutes of a meeting held on Wednesday 10th September 2025 in the Conference Room of TMP

Present: Claire Chambers (Chair), Alan Chambers, Mary Cawley, Keith Chapman, Linda Mead, Gill Tomlins, Val Turnbull, Betty Winmill, Graham Wright
 Karen Simmons (TMP) Vajira Mendis (TMP)

Apologies: Priyanka Patel, David Sarsfield, Shirly Vassie, Kate Wright, Elizabeth Chapman

Item	Description	Action
Minutes	The minutes of meeting for 14 th May 2025 were agreed to be a true and accurate record.	
Matters arising	- CPR – Keith met with Lions, they may promote CPR training. Ambulance service to call Keith, he will report back. - Urgent treatment Centre now based at Basingstoke and North Hampshire hospital for minor injuries and illnesses. This is open 12 hours a day and 7 days a week (10.00-22.00). It is accessed through NHS 111 to book an appointment or walk ins are possible but bookings are recommended.	
Open Meeting	- Feedback from attendees generally good. - Information from practice appreciated, some surprise at the number of appointments available and the number which are used. - Possible next meeting 15th or 22nd July 2026. (15th may be better as some schools break up on 23rd.) - Pamber Heath hall may be a good option for the venue next meeting. Some concerns that it is further from both Tadley and the practice. - Vajira to check availability of the Link and Pamber Heath hall for (15th and 22nd July) for possible dates	VM
Practice Matters	- Appointment system - Seems to be working well still. - From October, practice supposed be open from 8.00am to 6.30pm for online consultations. Lot of surgeries are pushing back on the timing of this due o need to keep patients and staff safe, and may be difficult to handle the number of patients the extra opening hours will bring in. - Still under discussion - Vaccination programme - Starting 1st October, text messages being sent out @ 500/day. - Covid only available now to adults 75 and over, residents in a care home for older adults, individuals aged 6 months and over who are immunosuppressed. - Staffing & workload - Team has expanded but demands from government have also increased markedly. - Some work which has been done in hospitals is being transferred to GPs with no additional resource allocated.	

	○ Resilience scheme is taking pressure off hospitals but transferring the pressure to GP's. ○ Now have full time phlebotomist in practice. ● NHS Health Checks ○ New system in place, being done at 40,45,50 etc, from age 40-74 years. ○ Still catching up after Covid pandemic ○ Carried out every other Saturday with blood tests carried out beforehand ○ Now changed from purely age related to include comorbidities. ○ If a patient has existing conditions then they are offered an Annual Review instead ○ All patients involved have had their first invitation. Need to send three invitations, if no response then consider that the patient does not want the health check. ● Practice closed 25 September and 14 October from 1pm for North & Mid Hampshire training – no option on the training ● Connected Practice ○ Practice looking into this – connecting vulnerable patients with younger people. ○ Trying to arrange for coffee morning where air cadets will be serving coffee to veterans.	
ICB matters	● No meeting held, planned for 18th November	
NH PPG Group	● Next meeting 5th November	
Tadley Wellbeing Forum/Compassionate Tadley	● Roles within the practice, the “iceberg” of what the practice needs to do, patient journey flowchart and patient monthly statistics are being included in practice newsletters and in other communications from the practice. This has been fed back through the Tadley Wellbeing Forum	
Age Concern/U3A	● Age Concern ○ Seaside trip went very well, 50 people on the trip. ○ Group trip to Henry St garden centre for afternoon tea in September. ○ Volunteers needed at Ambrose Alen centre on Tuesdays at 1pm to help clean up after meetings. ● U3A ○ About to take on safeguarding, need to look at age policy and may need some people to bring a carer if they wish to attend. ○ Working on policy now.	
Committee matters	● Patient information leaflet ○ Copies are available in reception and can print off on demand. ○ Changes are coming up within the practice in October so leave any upgrading until these changes are bedded in, practice currently waiting for clarification on what will actually happen.	

	○ Leaflet has value but needs to be kept up to date. All information is available on the practice website and this is kept up to date. ○ Question as to how many people would use the leaflet as compared to using the website. ○ Practice leaflet is not a CQC requirement. ○ Proposed to defer any planning of changes until new year when changes will be established. • Auto communication ○ Message is sent 3 times, sometimes can be close together, this is being worked on. ○ Link often not open long enough to enable full response, since this is a national system the practice cannot change it but Ben will take it up with the IT team. ○ Specific issue with date of birth – may have been a temporary glitch in the system as has not been reported elsewhere. • Call window ○ The timing for the call window is a national system so cannot be changed by the practice. ○ Call is done by doctor who is also doing F2F work and so can run late. ○ Doctor will call 3 times on landline or mobile. ○ Can specify whether to call on landline or mobile using NHS app.	
Next meeting	Following meeting 10 th December at 5.30pm in the practice conference room.	

ARRS – Additional Roles Reimbursement Scheme

CCG – Clinical Commissioning Group

CEG – Community Engagement Group

CVD – cardio vascular disease

DoI – declaration of interest

HHC – Holmwood Health Centre

ICB – Integrated Care Board (ours is NHS Hampshire and Isle of Wight)

ICS – Integrated Care System

<https://www.england.nhs.uk/integratedcare/integrated-care-in-your-area/>

INTs – Integrated Neighbourhood Teams

LIS/LES – Local Incentive Scheme / Local Enhanced Service

NHPPG – North Hampshire PPG committees group

NHS – National Health Service

PIG – Patient Information Group

PCN – Primary Care Network

PPG – Patient Participation Group

SLF – Support Level Framework

TMP – Tadley Medical Partnership

ToR – Terms of Reference

UTC – Urgent Treatment Centre

WHO – World Health Organisation