

**TADLEY MEDICAL PARTNERSHIP PATIENT PARTICIPATION GROUP**  
**Minutes of a meeting held on Wednesday 14<sup>th</sup> May 2025 in the Conference Room of TMP**

Present: Claire Chambers (Chair), Alan Chambers, Mary Cawley, Keith Chapman, Linda Mead, David Sarsfield, Gill Tomlins, Val Turnbull, Shirley Vassie, Betty Winmill, Kate Wright, Graham Wright  
 Karen Simmons (TMP) Vajira Mendis (TMP) Elizabeth Chapman

Apologies: Priyanka Patel,

Item	Description	Action
Minutes	The minutes of meeting for 12 <sup>th</sup> March 2025 were agreed to be a true and accurate record.	
Matters arising	<ul style="list-style-type: none"> <li>Agreed all future meetings to be starting at 5.30pm</li> <li>Did not Attend statistics resolved</li> </ul>	
Practice Matters	<ul style="list-style-type: none"> <li>Appointment system continues to operate well. There are continuous tweaks being made to the system to improve it. Booking advance appointments no longer an issue and the practice is coping with the demand.</li> </ul>	
ICB matters	<ul style="list-style-type: none"> <li>No meeting held</li> </ul>	
NH PPG Group	<ul style="list-style-type: none"> <li>The group is now meeting regularly to discuss best practice among the NH PPG's and share experiences in how to assist patients and practices.</li> <li>Notes from last meeting attached as an appendix to these minutes.</li> <li>Practice have evaluated AI systems for use in triage and have found that none perform as well as human clinicians doing triage. Until a system which outperforms human triage is available practice will stay with current approach. The cost to operate an AI system is very similar to the cost of a triage clinician so no financial benefits in using AI.</li> </ul>	
Contact with other groups	<ul style="list-style-type: none"> <li>Hurst College               <ul style="list-style-type: none"> <li>Positive feedback from pupils and staff on the contacts made</li> </ul> </li> <li>Compassionate Tadley/Wellbeing Forum               <ul style="list-style-type: none"> <li>PSA testing done by Lions very successful, 200 men booked for testing, with only 7 non attendances. Of these, 28 needed further monitoring and 18 were referred for further investigation. Lions believe that the £2K cost of the session is money well used.</li> </ul> </li> </ul>	
Age Concern	<ul style="list-style-type: none"> <li>Had very successful VE Day event which included some people who were present on the day in 1945.</li> <li>Bournemouth visit planed for July.</li> <li>Ongoing training sessions for NHS app being done in conjunction with practice</li> </ul>	
Committee matters	<ul style="list-style-type: none"> <li>Officers – no nominations for changes to officers received so Claire Chambers and Graham Wright will continue in current roles.</li> </ul>	
Patient issues	<ul style="list-style-type: none"> <li>The Message in a Bottle containers for keeping in the home fridge with emergency medical information are provided by the Lions and are available from reception at the practice. Respect forms can be included as well as prescription medication details.</li> </ul>	

	<ul style="list-style-type: none"> <li>Sample testing – need better identification of the clinician sending texts to patients regarding test results. Patients should also be advised to check the NHS app for results after providing any samples, no longer acceptable to think that if there has been no message from a clinician that all is OK. Those without access to the NHS app should phone the practice to check the results.</li> </ul>	
Open meeting	<ul style="list-style-type: none"> <li>Open meeting will be 2<sup>nd</sup> July 2025 at the Link in Tadley. <ul style="list-style-type: none"> <li>Have access to the hall from 5pm, need as many helpers as possible to arrange for the seating to be laid out for the 6.30pm start.</li> <li>Need to check that there will be someone to open the hall for 5pm, venue has a history of issues in opening up.</li> <li>CPR will be mentioned in the talk and also location of defibrillators in the area.</li> <li>GW to make short presentation on NHS app</li> <li>Include statistics on DNA in CC presentation</li> <li>Lions Xmas parade –and appeal for volunteers in general for local organisations</li> <li>NHS funding – practice to present</li> <li>New GP contract – practice to present if information available</li> <li>Doctors to discuss self referral options in their presentation</li> <li>Invitation letter to be sent out, GW to arrange for PPG members, VM for all others. GW to send out 29<sup>th</sup> May, VM on 5<sup>th</sup> June. Responses in by 18<sup>th</sup> June, start waiting list after 140 acceptances</li> <li>Need to note on invitation that anyone parking in the Link carpark or the car park across the road needs to register the vehicle at the Link door or face a possible fine.</li> <li>Check possibility of Pamber Heath hall for meeting next year, capacity for 150 people and better car parking facilities.</li> </ul> </li> </ul>	VM CC  GW CC  CC DN DN  DN/RC GW/VM
Next meeting	<p>The next meeting is the Open Meeting at the Link at 6.30pm on 2<sup>nd</sup> July. Those able to arrive at 5pm to help set up the hall should do so.</p> <p>Following meetings 10<sup>th</sup> September at 5.30pm in the practice conference room, and 10<sup>th</sup> December at 5.30pm in the practice conference room.</p>	

ARRS – Additional Roles Reimbursement Scheme

CCG – Clinical Commissioning Group

CEG – Community Engagement Group

CVD – cardio vascular disease

DoI – declaration of interest

HHC – Holmwood Health Centre

ICB – Integrated Care Board (ours is NHS Hampshire and Isle of Wight)

ICS – Integrated Care System

<https://www.england.nhs.uk/integratedcare/integrated-care-in-your-area/>

INTs – Integrated Neighbourhood Teams

LIS/LES – Local Incentive Scheme / Local Enhanced Service  
NHPPG – North Hampshire PPG committees group  
NHS – National Health Service  
PIG – Patient Information Group  
PCN – Primary Care Network  
PPG – Patient Participation Group  
SLF - Support Level Framework  
TMP – Tadley Medical Partnership  
ToR – Terms of Reference  
UTC – Urgent Treatment Centre  
WHO – World Health Organisation