

TADLEY MEDICAL PARTNERSHIP PATIENT PARTICIPATION GROUP
Minutes of a meeting held on Wednesday 15th January 2025 in the Conference Room of TMP

Present: Claire Chambers (Chair), Alan Chambers, Mary Cawley, Keith Chapman, Linda Mead, Priyanka Patel, David Sarsfield, Gill Tomlins, Val Turnbull, Betty Winmill, Kate Wright, Graham Wright, Karen Simmons (TMP) Vajira Mendis (TMP) Elizabeth Chapman (TMP) Ben Sinclair(TMP)(part)

Apologies: Shirly Vassie

Item	Description	Action
Minutes	The minutes of meeting for 27 th November 2024 were agreed to be a true and accurate record.	
Matters arising	No outstanding actions	
Practice Matters	<ul style="list-style-type: none"> New appointment system continues to operate well. The number of requests is increasing as the colder weather sets in with respiratory issues being a major problem and taking up a lot of appointments. So far, the practice are managing supply and demand well. Practice newsletter sent to all patients by Vajira. The newsletter is sent out by AccuRx. Sent to the NHS app for all patients registered as using the app. For those not using the NHS app it is then set by email, or if no email address, then sent by text. Notifications need to be turned on for the NHS app to work fully. There is no charge to the practice to send messages and newsletters through the NHS app or by email, using text messages is charged to the practice. AccuRx is still evolving and learning the best operational practices. WhatsApp is not on the NHS vision at all. Ophthalmic services seem to be working well and the self referral options to optometrists is taking some pressure off the practice. Priyanka noted that the patient flow through the ophthalmic practice has increased. 4 Pillars program is on hold to some degree due to winter pressures on the practice – will be revisited more strongly in spring. Medlink has been launched. It covers 10 conditions where patients have regular medication and will be automated to a high degree. Patients are engaging with the app and data being provided is proving very useful. Feedback depends on when review of medication is due. Ultimately the review will be done in the patient's birth month and all reviews for the patient will take place in the same month. Likely to take some time to reach this stage. Smoking/vaping – posters are available now to show that vaping is not a good practice. CC to supply details to the Hurst as the school council are interested in reducing vaping by pupils. Meeting time – agreed to move the meetings from a 6.30pm start to 6pm. This will take effect from the 12th March meeting. NHS app – Guidance from Ben: <ul style="list-style-type: none"> Data on the app only goes back to the launch of the app, earlier data is not shown but still exists. 	<p>CC</p> <p>All</p>

	<ul style="list-style-type: none"> ○ Navigation guide for the app available, Ben to send to committee and can be distributed widely. ○ Drive to publicise the app and get people using it, Tadley Town Council will promote in their newsletter and Ben is willing to talk to any group who want further information or guidance. CA will have a publicity poster in their office. ○ Some individual health centres (e.g. London, Southampton) have their own app in addition to the NHS app – these apps do not communicate with the NHS app and cannot share data. ○ Removing old messages from the NHS app is possible, Ben's guide shows how to do this. ○ NHS has over 60,000 separate IT systems and most do not talk to each other. Efforts to streamline this are ongoing. 	
ICB matters	<ul style="list-style-type: none"> ● Need to separate the report into the ICB meeting and the North Hampshire PPG group meeting (NHPPG) as these are now separate bodies. ● ICB meeting only 3x annually via Teams, next meeting date to be confirmed. ● NHPPG meeting 22nd January 	
Communications subgroup	<ul style="list-style-type: none"> ● Nothing to report 	
Contact with other groups	<ul style="list-style-type: none"> ● Hurst College <ul style="list-style-type: none"> ○ No contact, plan for making contact again early 2025. ● Compassionate Tadley/Wellbeing Forum <ul style="list-style-type: none"> ○ Points made covered elsewhere in minutes 	
Age Concern	<ul style="list-style-type: none"> ● Lunch club will stop for 3 weeks while new kitchen fitted at Ambrose Allen. Will have coffee mornings instead during the time the kitchen is unavailable. Age Concern contributing to the cost of the new kitchen. ● Some entertainment has also been cancelled due to the lunch club not operating. ● Pantomime visit next week with 2 bus loads of participants. ● Film club has started up again on 2nd Thursday of each month. Last month had 30 attendees and likely to increase in future. 	
Committee matters	<ul style="list-style-type: none"> ● None 	
Patient issues	<ul style="list-style-type: none"> ● No correspondence received on the PPG email address. 	
Car parking	<p>Concern expressed at the often chaotic conditions in the Holmwood car park with people having difficulty getting into the parking area due to traffic congestion.</p> <ul style="list-style-type: none"> ● Practice recognise it is an issue but can do little about it. ● Practice has 42 parking spaces. There is also a separate car park for staff but there are now 20 staff at the practice plus the McParland Pharmacy staff and the staff car park will not take all the cars required. ● Many local practices have either smaller car parks, or no parking facility at all. ● Where possible, patients could use alternative car parking and walk a short distance to the practice. Cycling and walking to the practice should also be encouraged. 	

Open meeting	Agreed to look for dates in July which will suit the practice and try to arrange a venue when the date is set. Look at the possibility of the Hurst as a venue for the meeting, has a stage and good facilities as well as good parking availability. Vajira to get potential dates from partners and check availability of venues.	VM
Next meeting	The next meeting is in the conference room at TMP at 6.00pm on Wednesday 12 th March 2025. Further meeting planned for Wednesday 14 th May, open meeting will be the meeting following that.	

CCG – Clinical Commissioning Group

HHC – Holmwood Health Centre

ICB – Integrated Care Board (ours is NHS Hampshire and Isle of Wight)

ICS – Integrated Care System

<https://www.england.nhs.uk/integratedcare/integrated-care-in-your-area/>

NHPPG – North Hampshire PPG committees group

NHS – National Health Service

PIG – Patient Information Group

PCN – Primary Care Network

PPG – Patient Participation Group

TMP – Tadley Medical Partnership

ToR – Terms of Reference

WHO – World Health Organisation