

TADLEY MEDICAL PARTNERSHIP PATIENT PARTICIPATION GROUP
Minutes of a meeting held on Wednesday 25th September 2024 in the Conference Room of TMP

Present: Claire Chambers (Chair), Alan Chambers, Mary Cawley, Keith Chapman, Linda Mead, David Sarsfield, Gill Tomlins, Val Turnbull, Shirley Vassie, Betty Winmill, Graham Wright, Dr R Chander (TMP)(part), Karen Simmons (TMP)Vajira Mendis (TMP), Elizabeth Chapman (TMP),

Apologies: Priyanka Patel, Kate Wright

Item	Description	Action
Minutes	The minutes of meeting for 14 th August 2024 were agreed to be a true and accurate record.	
Matters arising	No outstanding actions	
Practice Matters	<ul style="list-style-type: none"> Letting the new appointment system bed in now. Seems to be working well and getting appointments is much easier. Plan is to see how well the system performs over the coming winter period before considering further change. Non urgent matters may have up to 7 days before callback. There has been positive feedback on the new appointments system from the Wellbeing Forum. New doctors recruited are two with some years GP experience and one newly qualified GP. Doing NHS health checks on Saturdays for 45 to 74 year old patients, aimed at preventative measures rather than waiting for serious issue to develop. 4 Pillar system – smoking <ul style="list-style-type: none"> Now have a stop smoking clinic in house. Pharmacy used to do this but have stopped. Sessions are on Fridays and Saturdays. About 10% of TMP patients are smokers, 16% of people nationally are smokers. Vaping is a contentious issue. NHS promote vaping as a way to stop smoking, WHO do not recommend promoting vaping at all. Practice will not promote vaping. Hurst pupils have expressed concern at the number of pupils at the school vaping. Practice to look for WHO publicity documents on vaping. 4 Pillar system – Pharmacy First <ul style="list-style-type: none"> Covers 7 common conditions: Impetigo (aged 1 year & over), infected insect bites (aged 1 year & over), earache (aged 1-17 years), sore throat (aged 5 years & over), sinusitis (aged 12 years & over), urinary tract infections (UTI) (women aged 16-64 years), shingles (aged 18 years & over). Mass campaign planned to publicise this, also need to check that there are sufficient pharmacists available to operate the scheme. Restrictions as to what can be done but expected to help some people. 	VM

	<ul style="list-style-type: none"> ○ Patient needs to identify to pharmacist that they require the Pharmacy First service. ○ Can also use the 111 service and they will refer to a pharmacy if appropriate. ○ Noted that many pharmacies are closing for various reasons, but the complex payment issues are a key reason. Possible that at some point in future pharmacies may be online rather than physical. ● 4 Pillar system – weight loss <ul style="list-style-type: none"> ○ In US, could cost up to \$US400 billion to provide weight loss medication to control obesity. ○ Practice have a health and wellbeing coach who can help people live a healthier life. ● 4 Pillar system – cancer screening <ul style="list-style-type: none"> ○ Lung cancer screening coming available for smokers and ex smokers. ○ Smear test drives continuing. ○ No campaign on PSA testing as it is not considered reliable. ○ Mammograms continuing. 	
ICB matters	<ul style="list-style-type: none"> ● Situation is becoming more complex as the group which had been the CCG PPG is no longer having direct contact with the ICB and is now a group of representatives from North Hampshire PPG's. ● There is a subgroup of that group which is working with the primary care ICB to establish a dialogue. The ICB administration is under considerable pressure and want to have the dialogue with all H & IOW PPG's together and only 3 times annually. The discussion is ongoing on how this will work in practice. ● Primary care ICB is covering 135 GP practices and 42 PCN's, not including the 3 unitaries (IoW, Portsmouth & Southampton). They cover GP's, dental and optometry. ● Integrated Neighbourhood Care – some discussion on this but no definition of what it really means. Indications are that it may be combining PCN's to get patient populations of about 50,000 in a network. ● Some PCN's now also have a PPG, some PCN's have requested this. The PCN role is considered vital in primary care. ● The national PPG association has just increased the annual fees from £40 to £80. 	
Communications subgroup	<ul style="list-style-type: none"> ● Meeting arranged for 2nd October at 3pm at the practice. ● Items to consider include why there are resource limitations at the practice, explanation of the triage system, patient aggression..... 	
Contact with other groups	<ul style="list-style-type: none"> ● Hurst College <ul style="list-style-type: none"> ○ No contact, plan for making contact again early 2025. ● Compassionate Tadley <ul style="list-style-type: none"> ○ Attendance at meetings ongoing. Food poverty has been an issue during school holidays as school meals not available. 	

	<ul style="list-style-type: none"> ○ Queen Mary Foundation educational support raised at Compassionate Tadley meeting. The issue will be taken up by Cllr Jo Slimin. ○ Lions Club have arranged for a PSA testing day. Will be on 6th April 2025 at the community centre. Publicity to be done by Lions beforehand. Bookings will be taken from 1st April 2025. ○ Lions are short of volunteers for their Christmas sleigh runs, some runs may not be viable. Various groups suggested for contacting to provide suitable volunteers. 	
Blood pressure monitors	<ul style="list-style-type: none"> ● LM advised that the Age Concern trustees had vetoed the plan to provide blood pressure monitors for the Lunch Club attendees as it opens too many issues. ● The devices are not expensive and possibility to approach charities to see if they could provide on an individual basis. ● Practice has issues with getting loan units back. ● If an individual sends blood pressure test results from a home test to the practice and they are concerning, practice will contact the patient to visit the practice for a more formal reading to be done and any necessary action taken. 	
Emergency ophthalmic care	<ul style="list-style-type: none"> ● Speed of response is the issue and if patients self refer to a Tadley optometrist early in the day then they can be seen the same day in Basingstoke eye department the same day if necessary. However, the cut off point for the department to accept referrals is 1pm. After that it would be either Frimley Park who can find it difficult to take referrals or Southampton. For patients who are happy to travel that far then a later referral can be possible, but it is much further to travel. So if patients are concerned about new eye symptoms they need to see an optometrist as early in the day as possible so self referrals are the fastest way to facilitate this. ● Patients need to know to contact optometrist in Tadley or the hospital direct rather than contacting the practice. ● If the practice is contacted for eye emergency they will send a contact phone number for the central eye service. This service will then direct to the appropriate clinic for treatment. ● Practice will highlight ophthalmic service on the Facebook page. 	VM
Patient issues	<ul style="list-style-type: none"> ● Covid vaccination program – RSV vaccinations complete. ● Flu vaccination invitations have been sent out, very strong response. Covid vaccination will be offered to eligible patients when the flu vaccination is given. ● If the patient registered for NHS App and notifications turned on, invitations will first appear in the app. If the notification is not viewed by patient within 7 days, then a text message will be sent to follow up. 	
Next meeting	<p>The next meeting is in the conference room at TMP at 6.30pm on Wednesday 27th November 2024.</p> <p>Further meeting planned for Wednesday 15th January 2025.</p>	

HHC – Holmwood Health Centre

ICB – Integrated Care Board (ours is NHS Hampshire and Isle of Wight)

ICS – Integrated Care System

<https://www.england.nhs.uk/integratedcare/integrated-care-in-your-area/>

NHS – National Health Service

PIG – Patient Information Group

PCN – Primary Care Network

PPG – Patient Participation Group

TMP – Tadley Medical Partnership

ToR – Terms of Reference

WHO – World Health Organisation