

## Services available in Basingstoke – Medical Transport

Who	Description	Criteria	Cost/Contacts
<p>Hampshire Hospitals NHS Foundation Trust (Basingstoke &amp; North Hampshire Hospital)</p>	<p>Provide transport to and from hospital for patients only.</p> <p>Caters for patients transported on a trolley or stretcher in a non-emergency ambulance through to a simple car service and everything in between.</p>	<p>The eligibility criteria is not hard and fast but based on personal, social and clinical need as determined by the healthcare providers.</p>	<p>Unclear of cost but booked via hospital staff only.</p>
<p>Basingstoke Call &amp; Go (Rural Ride) - operated by Basingstoke Dial a Ride*</p>	<p>Bookings are allocated on a first come first served basis (route operates within a set area but travels in line with initial requests).</p> <p>Minibuses are specially adapted with handrails and low steps and have lifts or ramps to assist wheelchair and walking frame users and people carrying children.</p>	<p>Be disabled or have a mobility or sensory impairment which makes using buses difficult.</p> <p>Dial-a-Ride is <u>not</u> allowed to transport:</p> <ul style="list-style-type: none"> <li>• Inpatients or outpatients to/from hospital.</li> <li>• “Patients” to/from Daycare Centres</li> </ul> <p>Dial-a-Ride <u>is</u> allowed to transport users:</p> <ul style="list-style-type: none"> <li>• to the Hospice for respite care for themselves or relatives</li> <li>• to anywhere within that day’s route area**, including medical establishments, purely for visiting purposes</li> <li>• to/from Care Centres for non-care activities e.g. monthly socials</li> </ul>	<p><b>Tel:</b> 01256 462101 between Mon–Fri 8:30am–12pm, 2pm–4:15pm</p> <p><b>Notice required:</b> Up to three working days</p> <p>Fares similar to normal bus. Bus pass holders travel half price.</p>

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		<ul style="list-style-type: none"> <li>• to/from GP surgeries, chiropodists, dentists, opticians etc</li> <li>• to patient out-reach services</li> </ul>	
Basingstoke NeighbourCare**	Volunteer car scheme providing bespoke trips for each individual.	For anyone needing help. Trips to GP appointments/ hospital and for visiting friends are mainstay of work.	01256 423855. Mon - Fri 9 a.m. - 4 p.m. Donations. Travel vouchers accepted.
BCT	<p>Several pre-set routes: Overton 74, Hannington 54, Steventon North Waltham 55a and the Whitchurch Community Bus.</p> <p>BCT also offers a volunteer car scheme.</p>	<p>All users must first be affiliated.</p> <p>BCT set up to transport the less mobile, socially excluded and vulnerable. Three main destinations are medical appointments, shopping and leisure. All 14 minibuses are fully accessible.</p> <p>BCT charge by the mile for all trips (two rates charitable/full cost recovery) to cover fuel, insurances and administration.</p> <p>BCT cover all medical /dental /chiropodist surgeries/ centres across the borough, we also cover the hospitals both local and further away IE: Southampton, Frimley, Reading etc for the benefit of both patients, visiting relatives and friends.</p>	<p><a href="http://www.bct.me.uk">www.bct.me.uk</a></p> <p>Cost: groups £16.00 (£1.00 lifetime membership &amp; £15.00 yearly admin charge)</p>

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		<p>We have copies of the NHS forms HC5, where by certain patients can claim back travel costs depending on the individual's financial circumstances, which we give to all clients travelling to the hospital and medical centres. Services are for <b>group hire or single user</b>, whether <b>wheelchair bound or not</b>. BCT has since November 2011 operated a new car scheme for the slightly more mobile in the community.</p>	

**\*Operates:**

Monday: Two services – Ecchinswell, Kingsclere and Litchfield and a semi-scheduled shopper, Bramley and Sherfield on Loddon

Wednesday: Baughurst, Hartley Westpall, Mortimer West End, Silchester, Stratfield Saye, Stratfield Turgis, Tunworth and Tadley.

Thursday: Hurstbourne Priors, Laverstoke, Overton, St Mary Bourne, Steventon, Stoke, Whitchurch

Friday: Semi-scheduled Shopper (Test Valley Shopper) Overton, Oakley, East Oakley to Sainsbury's Hatch Warren and Asda Brighton Hill

**\*\* Other Neighbourcare groups exist in:** Ashford Hill & Headley, Kempshott Kancare), Bramley, Burghclere & Newtown, East Woodham and Highclere, Kingsclere, Oakley, Overton A.C.T.I.O.N, Sherfield on Loddon, St Mary Bourne, Whitchurch